



Responding to individuals and families in crisis in Jackson, Limestone, Madison, and Morgan Counties.

Programs and Services

HELPLine
HOPE Place
Sexual Assault Response
Domestic Violence Responder
211 Community Resources

Crisis Services of North Alabama, Inc.
P.O. Box 368
Huntsville, Alabama 35804

Clinical Director – Madison County

Mondays – Fridays 8:00 am – 4:30 pm
Flexibility to work nights and weekends

Full-time, Exempt

Send resume and three (3) references to: hr@csna.org

Posted: December 13, 2023

Major Accountabilities

- Manages operations of Crisis Services' Crisis Counseling Program which includes HELPLine, the 2-1-1 Program, the Sexual Assault Response Program, the Trauma Counseling Program, and Suicide Prevention Education.
- Responsible for leadership, managements, and budgetary oversight of the Crisis Counseling Program.
- Supervises managers and staff associated with Crisis Counseling programs.
- Provides short-term counseling for issues related to domestic violence, sexual assault, and suicide.
- In collaboration with Executive Director and other Crisis Services Program Directors, develops and implements policies, procedures, and systems to maintain high-quality, trauma-informed programs and services.
- Serves as staff on call in rotation with other staff members.

Benefits

- Paid Vacation – 12 days/year
- Paid Sick Leave – 12 days/year
- Paid Holidays – 14 holidays/year
- Employer Contributions to 403(b) Thrift Plan, after 1 year of employment

Qualifications

- Master's degree in social work, psychology; licensed to provide therapy.
- Capability to provide supervision for interns.
- Minimum of five (5) years' experience in program development and training and managing staff.
- Completion of Crisis Services training program and ACADV and ACAR required trainings.
- Flexibility to work evenings and weekends, if necessary.

Requires; confidentiality, proof of reliable transportation, insurable through agency auto insurance as well as current auto insurance and a valid AL Driver's License.

Crisis Services of North Alabama is an equal opportunity employer. All aspects of employment including the decision to hire, promote, discipline, or discharge, will be based on merit, competence, performance, and organizational need. We do not discriminate on the basis of race, color, religion, marital status, age, national origin, ancestry, physical or mental disability, medical condition, pregnancy, genetic information, gender, sexual orientation, gender identity or expression, veteran status, or any other status protected under federal, state, or local law.



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Crisis Services of North Alabama, Inc. (Crisis Services) is seeking a committed, experienced professional to fill the position of Clinical Director. CSNA's Clinical Director oversees the Crisis Counseling Program which includes HELPLine, Volunteer Program, Sexual Assault Response Program and Trauma Counseling Program as well as the 211 Program; provides supervision for staff associated with these programs; conducts ongoing planning and evaluation.

Major Duties and Responsibilities

- Develops program goals, objectives, tasks, outcome measures and assists with the preparation of the Crisis Counseling Program budget in order to reach the goals of Crisis Services
- Assists with the establishment of standards and develops curricula for training agency staff and volunteers.
- Oversees operation of 24-hour crisis line in accordance with Crisis Line Accreditation Standards.
- Maintains up-to-date procedures for the crisis line.
- Supervises staff associated with the Crisis Counseling Program.
- Defines and monitors the process by which volunteers are recruited, screened, and trained for Crisis Counseling Program.
- Ensures communications to enhance the effectiveness of the Volunteer Services Program.
- Oversees the planning and organization of volunteer recognition events and awards.
- Facilitates/oversees support groups offered by the Sexual Assault Response and Trauma Counseling Programs.
- Learns, promotes, and provides trauma informed/client centered services.
- Provides short-term crisis counseling for problems related to domestic violence, sexual assault, and suicide.
- Conducts ongoing planning and evaluation of Crisis Counseling Program.
- Keeps informed and knowledgeable about crisis intervention, suicide prevention and other related issues.
- Serves as an effective representative for CSNA and its programs.
- Serves as staff on-call in rotation with other staff members.

Qualifications:

- Master's Degree in social work or psychology and licensed to provide therapy
- Capability to provide supervision for interns
- Minimum five years' experience in program leadership/management, development, supervision of program budgets, program development, and training and managing staff
- Knowledge and experience in business management including personnel management, program development and budget management in the non-profit sector
- Demonstrated interpersonal, human relations, and group dynamics skills
- Ability to manage time, work independently, and handle several projects at once
- Excellent oral and written communication skills
- Ability to work flexible schedule, including holidays, nights, and weekends
- Must be available to respond to emergencies some evenings and weekends, as necessary
- Reliable car, valid Alabama driver's license, and automobile insurance (as required by law)
- Discretion and ability to maintain confidentiality

To apply, send a resume and three references to hr@csna.org by March 11, 2021. A full job description is available upon request.

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